

care and cleaning instructions

maintenance for izzy+ flavors products

To preserve the condition and improve the longevity of your products, izzy+ has provided care and cleaning instructions for your convenience. Before cleaning any surface with even the mildest cleaner, always test in a small inconspicuous area first to ensure compatibility.

Due to the broad nature of spills and stains, damages that arise as a result of improper cleaning are not covered under the izzy+ warranty. For more specific information about cleaning, and the most up to date information, consult with the manufacturer's website.

The instructions for the care and maintenance of izzy+ products are provided to you as a service. No warranty is implied as results may vary.

Unfortunately... All materials are susceptible to stains and the normal wear and tear of daily use.

Fortunately... izzy+ has put together this guide to help you keep your furniture in tip-top shape with a little TLC (tender lovin' cleaning!)

A few quick reminders about the care and maintenance of your izzy+ furniture...

- All materials need to be regularly cleaned; if this is done irregularly or improperly, the lifespan of the product/material will be shortened.
- The longer a stain goes untreated, the harder it will be to eliminate it. Don't wait!
- If opting to use a cleaning solution, make sure all residue is removed from the surface to minimize harmful consequences to the material (including fading, staining, etc.).
- Always start with the mildest cleaner first, when addressing any stain.
- For the most up-to-date information on how to clean your izzy+ materials, consult the manufacturers' website for cleaning instructions.

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DISCLAIMER

If a cleaning material is found to be unusable in a short-term test, it will almost always be found to be unusable in the field. The opposite, however, is not always the case. Favorable performance in a short-term test is not a guarantee that actual end-use conditions have been duplicated. Therefore, these results should be used as a guide only and it is recommended that the user test the products under actual end-use conditions.

Test any cleaner on a small, discreet area before using any product – this will prevent any unintended and undesired consequences (fading, discoloration, distortion, etc.)

Thermoplastic (Includes Casters & Glides)

Day to Day

Dust thermoplastic regularly to avoid any dirt and soil build up on the product.

Tackling the Tough Ones

Use a mild all-purpose cleaner or water and sponge. Wipe down the soiled surfaces with a damp sponge and dry with a soft cloth. Using a soft bristled brush, apply light pressure to soiled areas in creases and crevasses. Rinse thoroughly with a clean damp washcloth. Dry thoroughly.

Tips of the Trade

If possible, depending upon the degree of staining, opt to use water and the sponge but exercise care not to saturate the surface.

Do not use an abrasive brush – opt for a soft-bristled brush or a soft cloth to clean with.

Avoid the use of bleach or products containing bleach. In addition, avoid the use of any bleach cleaners on the floor so as to avoid the wear and tear of the casters or glides on the bottom of the furniture.

Before using any cleaning product on the thermoplastic product or on the surrounding floor, do a spot test to check for an adverse reaction before applying to the entire piece.

Laminate

Day to Day Cleaning

For general maintenance purposes, mixing water with a small amount of mild dish soap (like Ivory®), then wipe the laminate with a damp sponge or cloth daily, being careful not to saturate the surface. Don't forget to wipe off thoroughly, to avoid product build-up. Wipe completely dry with a soft cloth.

If dusting is necessary, use a dry, clean cloth.

Tackling the Tough Ones

For deep stains, when used according to directions many mild detergents are safe and effective for use on laminates. Refer to manufacturer websites prior to using product on laminate.

If the above fails to remove that stubborn stain, Formula 409®, Fantastik® All Purpose Cleaner, and Pine-Sol® are all recommended cleaning products by laminate manufacturers.

Blot dry with a clean, damp cloth that is non-abrasive so as to not damage the surface. Rinse the surface with a damp rag, and then dry with a soft cloth.

Tips of the Trade...

In the case of your laminate care – less is more.

Keep your laminate out of direct sunlight – this may fade the color of your laminate and once faded, it cannot be restored.

Any heat producing appliances set directly on a laminate can distort the surface.

Avoid any cleaning products that contain acid-based solutions. In addition, avoid using any abrasive materials to scrub/dry the surface.

Veneer

Day to Day Cleaning

Dust regularly, with a clean soft cloth or paper towel. To clean, wipe down the veneer with a slightly damp soft towel or cloth.

As needed, wipe in the direction of the grain to remove fingerprints and dirt build-up with a veneer cleaner (such as Guardsman® Polish).

Tackling the Tough Ones

Unoiled Veneer

For scratches, use a scratch-removing polish with the color that most closely resembles the piece of veneer. Always test the product in a small, discreet area before using.

For watermarks and stains, rub the surface, very gently, with a slightly damp soft towel as soon as possible. Find a polish that matches the color of the veneer to correct any discoloration. Do **not** saturate the veneer.

Oiled Veneer

To maintain the clean, polished appearance use a brush to lightly clean the surface making sure to rub with the grain of the wood. This will aid in the removal of dirt from the pores of the wood. Avoid using any wax based polishes on the veneer.

If it appears that the surface is dry, after completing the above deep cleaning steps, apply a small amount of oil being careful not to saturate the surface. Apply oil in a circular motion with the direction of the grain. After allowing the oil to sit on the veneer for a few hours, wipe with a soft dry cloth to remove any excess. Allow 24 hours for the veneer to dry completely.

Tips of the Trade...

Guardsman® Polish can help keep your veneer in tip-top shape... see their website (<http://www.guardsman.com/en/index.html>) for more information and for instructions on how to purchase.

Use coasters, and consider adding a protective top to the table. If you choose the protective top, we suggest felt pads underneath to protect the finish. Denting is also possible,

Excessive dampness, heat or cold can damage veneer furniture.

Sunlight might be good for *you*, but it's *not* good for your furniture – avoid placing the veneer in direct sunlight to prevent fading or discoloration.

Never use a wax, oil or ammonia-based product to polish your veneer.

Always wipe with the grain of the wood – never wipe against it.

Fabric

Consult a professional cleaning company for large stains and spills.

Day to Day Cleaning

To clean your izzy+ upholstered product, vacuum both horizontal and vertical surfaces – this prevents any dust or soil build up and keeps your izzy+ furniture looking brand new!

For any spills, stains or soil build-up, clean the affected area immediately. Vacuum the surface or soak up any excess from the spilled liquid.

{For more detailed information on cleaning codes, see Appendix A.}

Tackling the Tough Ones

Consult the material selector on the izzy+ website {located under the Resources tab in the Menu bar <http://izzyplus.com/resources/materials-selector.aspx>}. Select the product you are attempting to clean, and then select the textiles tab. After finding the fabric of your product, locate the cleaning code.

For more information, consult the manufacturers' website for details. If fabric used is COM, contact manufacturer for care and cleaning instructions.

Tips of the Trade...

Vacuuming once a day keeps the dust and soil away! Vacuum your products frequently to avoid the build-up of undesired materials.

If a stain is not responding to the cleaning methods suggested by the manufacturer, or it is a large stain, contact a professional cleaning surface to help you address the problem.

Teknit fabrics can be cleaned like any other fabric – consult the WS cleaning code in Appendix A.

Leather

Day to Day Cleaning

To preserve the longevity of your leather products, we recommend dusting frequently with a soft, clean dry cloth.

Any and all stains/spills should be addressed as soon as possible – the sooner it is treated, the less likely it is to stain.

Tackling the Tough Ones

When tackling a stain, first attempt to use a cloth dampened with lukewarm water. Rub gently – too vigorously could damage the leather.

If water alone is unsuccessful, try a small amount of Ivory® soap diluted with water. Lather the soap into the stain, and then rinse with a clean, damp cloth. Dry thoroughly.

If your leather has a specialty finish, it should always be professionally cleaned. If you are unsure of what product to use, contact the manufacturer for more thorough directions.

Tips of the Trade...

Strong soaps, polish, or wax should never be used to clean your leather products.

Only approved leather cleaners should be used to treat your leather.

To remove chewing gum, place ice cubes in a sealed bag and apply to the gum. After 10-15 minutes, remove the bag of ice and remove the gum from the leather.

Do not apply water to any oil based stains on leather.

Markerboard Laminate

Day to Day Cleaning

Be sure to use markers that are designed for use on erasable markerboard surfaces. To erase dry erase writing, a “white board” eraser or a clean dry microfiber cloth should do the trick. Make sure that all writing is dry before attempting to erase. Remove writing daily to minimize shadows and ghosting.

Tackling the Tough Ones

Formica® dry erase markerboard laminate may be cleaned with a damp cloth and mild detergent (such as Ivory® dish soap). Rinse with a clean, damp cloth and then dry thoroughly.

Shadows and ghosting may be removed with markerboard cleaner and conditioner designed specifically for dry erase surfaces.

For permanent stains, there is the possibility of reducing the visual appearance of the stain with a paste of baking soda and water (50/50 or enough to create a thick paste). Do not rub the paste in, because it might scratch the surface of the markerboard laminate. Instead, blot with a non-abrasive cloth and then wipe clean with a damp cloth. Rinse with water. Dry.

Tips of the Trade...

Ink should be given time to completely dry before erasing, to avoid ghosting and or excessive smearing.

Don't use any cleaners that contain acid, alkali, or sodium hypochlorite.

To remove stains, use Fantastik® All Purpose Cleaner, Formula 409®, or Pine-Sol®.

Avoid inks that are not specifically dry erase markers.

Porcelain Markerboard

Day to Day Cleaning

Wipe down the surface with a clean, soft cloth to remove dust collection.

Erase the board with a soft cloth after use.

Tackling the Tough Ones

For a deeper clean, use any liquid ammonia-added cleaner. Do not use vinegar, streak-free cleaners, anti-fogging agents or polishing cleaner. Wipe with a clean rag. Using a clean, damp cloth, wipe any of the cleaner remaining off of the markerboard. Dry with a clean, dry cloth. 100% cotton cloths are recommended to avoid scatching.

Tips of the Trade...

The surface is porcelain and will chip or crack if not treated with care.

Tape adhesive and permanent marker can easily be removed using the above cleaning methods. To remove permanent marker, write directly over it with dry erase marker. Let dry and then clean as suggested above.

Do not saturate the surface, and be sure to dry thoroughly.

Allow writings to dry before attempting to erase them – this will help to prevent ghosting and excessive smearing.

Urethane

Day to Day Cleaning

To maintain a clean appearance, urethane products can be wiped down with a damp, clean cloth. Be sure to remove any cleaning residue, so as not to fade or discolor the surface of the product.

These products can also be dusted with a dry cloth.

Tackling the Tough Ones

For stains and minor spills, a mild detergent can be used on any urethane surface. Rub the detergent into the product with a non-abrasive sponge or cloth, and then clean with a damp cloth. Dry thoroughly.

If the stain is more permanent, ammonia may be able to lessen the visual appearance of the stains. **Before** using ammonia on any surface, however, do a spot test in an inconspicuous place to test for any erosion or other reaction from the material. Rinse thoroughly, and do not let the ammonia sit for more than 30 seconds. Dry thoroughly.

Tips of the Trade...

Do not use any strong chemical on this product until you have done a spot test to be sure of any adverse reactions.

If at all possible, water and mild detergent are the best solutions.

Avoid saturating the surface – using as little water and detergent as necessary is best.

Polycarbonate (Olivia)

Day to Day Cleaning

To maintain a clean appearance, polycarbonate products can be wiped down with a damp, clean cloth. Be sure to remove any cleaning residue, so as not to fade or discolor the surface of this product.

Tackling the Tough Ones

To maintain a clean look, and for a more in-depth clean, it is recommended that polycarbonate material be treated with PH-neutral or slightly acidic cleaning products only. Examples include Windex® or dish soaps such as Joy® and Palmolive®.

Dilute the chosen product with warm water, and scrub at the stain with a wet cotton cloth.

Grease, glue and paint can be removed with ethylic alcohol or isopropyl alcohol. Always do a spot test before applying to the entire piece.

Tips of the Trade

Do not use any abrasive-cleaning agents, so as not to ruin the tiptop shape that your chair is in. Do not use any cleaning agents at high temperatures, and avoid leaving any product on the surface for any longer than is necessary.

Do not use any chemical on this product without conducting a spot test, so as to be sure of any adverse reactions.

Avoid oversaturating the surface.

Acrylic

Day to Day Cleaning

To maintain a clean appearance, acrylic products can be wiped down with a soft, damp, clean cloth. Use a clean cloth that you do not use for any other cleaning – preferably a cloth that is designed specifically for the cleaning of acrylic materials.

Tackling the Tough Ones

If the acrylic material requires anything other than a dusting, use warm water mixed with Ivory® dish soap (a very small amount will do the trick!) and rinse very well. Then dry. Be sure to use a clean, soft cloth that is designed for the cleaning of acrylic materials.

You can also find several cleaners designed specifically for acrylic – read the bottle and be sure, however, before purchasing. These typically add some shine to the acrylic surface that keeps it in tip-top shape.

Tips of the Trade

Acrylic is found on Edison products.

Never use any harsh compounds, window cleaners, ammonia product or any other cleaning products that are not specified *for* acrylic. Be sure to test any acrylic-specific product on an inconspicuous area before applying it to the entire surface.

Never use a cloth that you've used to clean anything else – it risks scarring the surface. If a scratch does happen, polishes are available to remove minor scratches and abrasions. Never use paper towel to clean the acrylic surface.

Glass

Day to Day Cleaning

3form Pressed Glass should be cleaned often to maintain its lustrous shine.

For daily cleaning, use a soft cloth and water to loosen any buildup of dust or dirt on the product.

Tackling the Tough Ones

For a more thorough clean, use a commercial window cleaner (like Windex®). Using a soft cloth that will not scar the surface, apply the cleaner to the entire surface. After application, immediately use a wet cloth or squeegee to remove the cleaning solution from the surface. When finished, make sure all cleaning solution is off of the surface to avoid damaging it.

Tips of the Trade

Do not use any form of a scraper to clean the glass – it will scar the surface.

Do not go long periods of time without cleaning the surface and, once cleaned, do not allow the cleaners to remain on the surface.

Do not use any abrasive cleaning solutions. It could corrode the surface of the glass, taking away the shine.

Chroma

Day to Day Cleaning

3form Chroma should be cleaned frequently to preserve the condition.

For daily cleaning, dust with a dry cloth. To remove dust and dirt from 3form Chroma, apply a mild soap with a damp cloth. Rinse or wipe the 3form Chroma thoroughly with water. To restore shine, 3form recommends the use of Magic® Countertop, Novus® No. 1 and Brilliance® plastic cleaners. After applying, rinse carefully with water.

Tackling the Tough Ones

For stains that are a bit more stubborn, including grease stains, cleaners like Fantastik® or Formula 409® also work well. A scotch brite sponge can also help remove tough grease stains. After cleaning the surface, be sure to remove all cleaning product from the surface with water. Then dry.

Tips of the Trade

Always use a soft, damp cloth to blot dry. Rubbing with a dry cloth can scratch the material and create a static charge.

Never use any sort of scraper; it will scar the surface. Also avoid scouring compounds, gasoline, acetone or any other strong solvents.

Do not use any cleaners specified for glass cleaning.

Metals (Painted, Mirror, & Aluminum)

Day to Day Cleaning

Use a dry, soft cloth to dust the surface as needed.

Using a mixture of water and mild detergent (3:1), wipe the surface down with a soft cloth. Rinse thoroughly before drying.

Tackling the Tough Ones

To remove scuffmarks from painted and aluminum metals, use an automotive paste or polish specified for use on aluminum.

Once done, be sure to wipe clean with a damp cloth. Then dry.

Tips of the Trade

Always be sure to use soft cloths, so as to avoid scratching the surface.

Never use any sort of scraper; it will scar the surface. Also avoid scouring compounds, acetone or any other strong solvents.

Do not use any alcohol or acid-based cleaners; use of these cleaners will harm the finish.

Appendix A

DC	Dry clean only.
S	Clean using only dry cleaning solvent. Do not over-saturate. No water! Pile fabrics may require brushing to restore appearance. Cushion covers should not be removed and dry-cleaned.
SW	Spot clean with upholstery shampoo, foam from a mild detergent, or mild dry cleaning solvent. Do not saturate with liquid. Pile fabrics may require brushing to restore appearance. Cushion covers should not be removed and dry-cleaned.
W	Clean only with water-based shampoo or foam upholstery cleaner. Do not over wet. Do not use solvents to spot clean. Pile fabrics may require brushing to restore appearance. Cushion covers should not be removed and laundered.
WASH	Machine wash separately in cold water, gentle cycle with mild detergent. Do not use bleach. Tumble dry at low setting or line dry.
WS	Spot clean with upholstery shampoo, foam from a mild detergent, or mild dry cleaning solvent. Do not saturate with liquid. Pile fabrics may require brushing to restore appearance. Cushion covers should not be removed and dry-cleaned.